



Access to and retention of electronic records

Hardware and software requirements

In order to access documents related to your Optum Bank account electronically, you must have a personal computer or other access device capable of accessing the Internet using the latest version of one of the browsers indicated below. You will also need the appropriate hardware to support the software identified.

Browsers Supported:

Microsoft Edge
Firefox
Google Chrome
Safari

Mobile Use:

Firefox
Google Chrome
Safari

Viewing/downloading copies of electronic documents

In order to view, print, or retain account documentation, you will need the latest version of Adobe Acrobat Reader®, and the ability to download to your computer or print Adobe Acrobat files. If you do not have Adobe Acrobat Reader, you can download it from our website. You may keep copies of your account documentation for future reference by saving them to your computer in the PDF format, by clicking on "File" and then "Save As" in your browser or Adobe Acrobat Reader window.

Updating your contact information, including email address

You are responsible for ensuring that all contact information we have for you is up to date and accurate. Please notify Optum Bank whenever you change your contact information, including email address, by logging into your account and updating your account profile.

Health savings accounts (HSAs) and Medicare Advantage Medical Savings Accounts (MSAs), are individual accounts offered or administered by Optum Bank® Member FDIC, a subsidiary of Optum Financial, Inc. and are subject to eligibility requirements and restrictions on deposits and withdrawals to avoid IRS penalties. State taxes may apply. Fees may reduce earnings on account. This communication is not intended as legal or tax advice. Federal and state laws and regulations are subject to change.